

September 2025

# Participation Journey Diagrams

V1

nationalgrid  DSO



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# 1.0 Document Purpose

## 1.1 Preamble

The following Diagrams summarise the end-to-end Journey of Flexibility Service Providers (FSPs) when participating in National Grid Distribution System Operator flexibility procurement activities. The process varies slightly between the annual Long Term trades and our weekly Short Term trades during the 'Trades' section.

We will update this document ahead of the launch of our Day Ahead procurement.

## 1.2 About Our Procurement Activities

National Grid DSO facilitates its procurement activity through its online portal, [Market Gateway](#). FSPs seeking to deliver flexibility services should register on the Market Gateway and complete the pre-qualification requirements to enable their eligibility to enter into flexibility Trades.

Pre-qualification is always open and can be completed at any time. Further Guidance can be found on the National Grid DSO [website](#).

## 1.3 About Our Engagement Activities

In addition to our formal engagement activities, we are happy to engage with interested parties at any time, please email [nged.flexiblepower@nationalgrid.co.uk](mailto:nged.flexiblepower@nationalgrid.co.uk).

Where registration for engagement activities are TBC, we will update this document and the National Grid DSO [website](#) as early as possible after these are known.

## 1.4 Modifications

We reserve the right to amend, add or remove procurement and engagement activities at any time and will update this document accordingly and periodically when required.

## 1.5 Further Guidance and Contact

Document	Description
<a href="#">Flex in Five</a>	A brief overview of flexibility
<a href="#">End to End Market Gateway Guide</a>	A guide through the process of using Market Gateway for trades
<a href="#">Participation Diagrams</a>	An overview of the steps to participation
<a href="#">Procurement and Engagement Timetable</a>	Timetable and dates of our activities
<a href="#">Guidance for Electricity Distribution FSPs</a>	A complete in-depth guide to flexibility

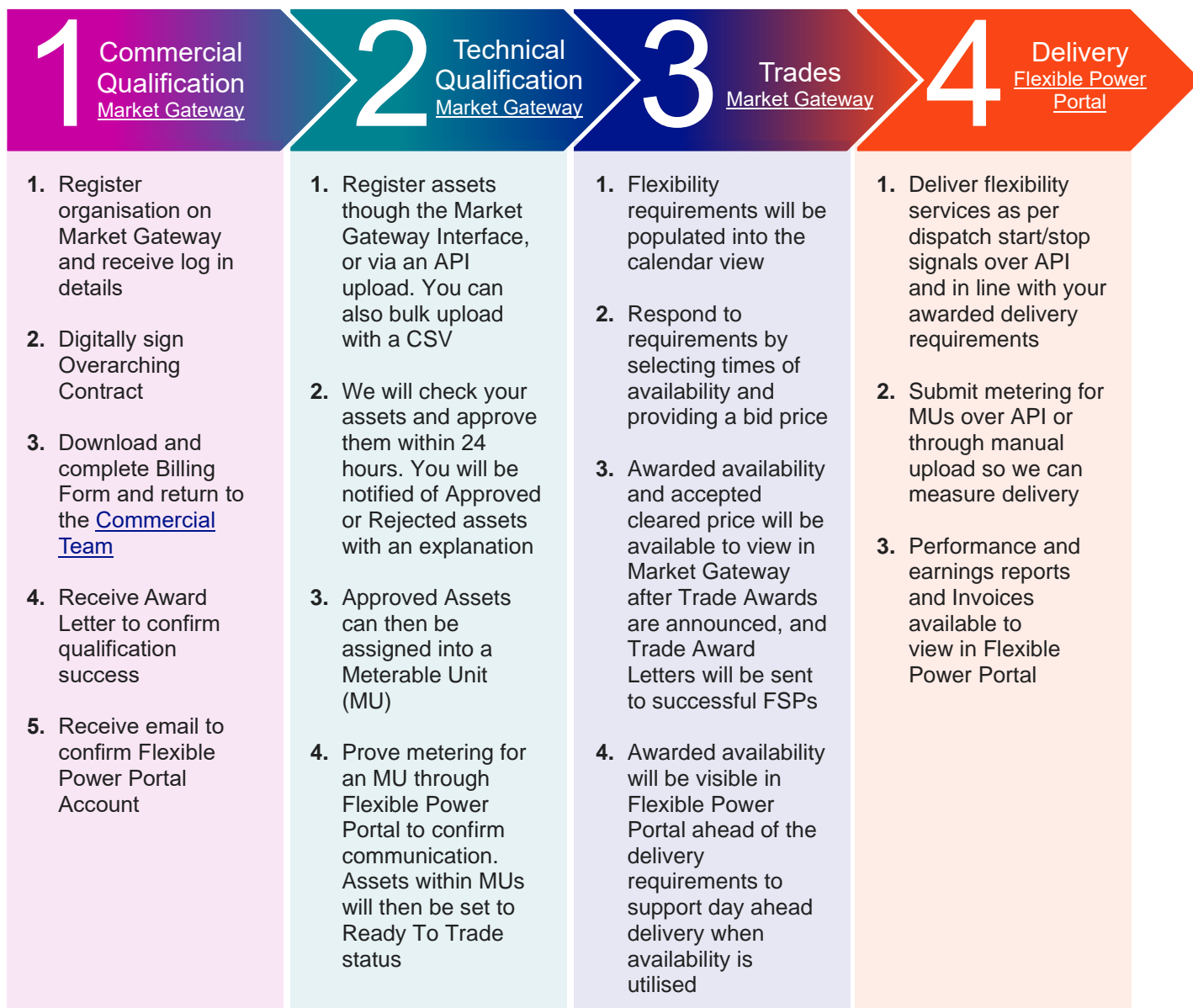
The Flexibility team can be contacted with the details below.

**Contact us:**

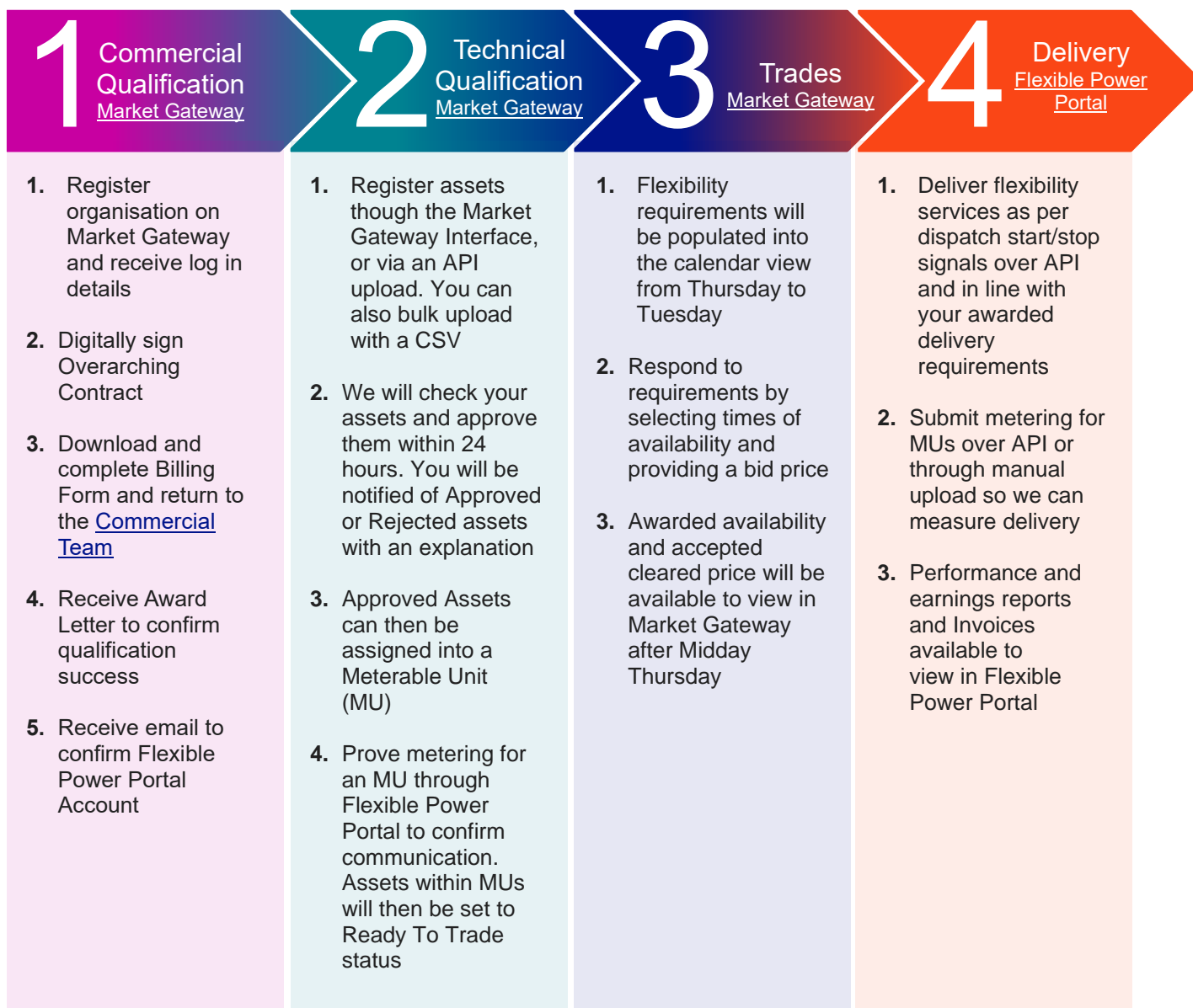
[nged.flexiblepower@nationalgrid.co.uk](mailto:nged.flexiblepower@nationalgrid.co.uk)



## 2.0 Long Term Trades



## 3.0 Short Term Trades



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**Flexibility Markets Team**

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