

July 2026

Responder Webinar Summary Q&A

V1

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This document is a summary of questions and answers from our Responder webinar on 23rd July 2026.

1. How often will the service be dispatched during winter?

- Historically, there are around 4-10 significant storms per year affecting our network, although impacts vary by region.
- Importantly, we cannot accurately predict the number of storm events in advance.
- Because we plan to run test dispatch events in each licence area, participants are expected to be dispatched at least once.
- For this winter, dispatches will be made at the licence-area level.
- Dispatches may occur for a single event, over multiple consecutive days, or only as tests, depending on weather conditions.
- We recommend reviewing historical Met Office storm data for insights into potential event frequency.

2. How will test events work?

Test events will follow exactly the same dispatch process and rules as real storm events. The only difference is that the decision to dispatch will be initiated by us rather than in response to an actual storm forecast. Tests are intended to assess;

- Participant response rates
- Dispatch processes
- Effectiveness of the service delivery mechanism

3. What technologies are expected to participate?

The service is technology-agnostic, any eligible demand-turn-up asset can participate (see [Responder fact sheet](#) for eligible asset types).

Based on registrations so far, we expect significant participation from;

- EV chargers
- Battery storage systems

4. Will HV and LV assets compete in the same market and clear at the same price?

Yes, all assets will participate in a single auction and clear at the same market-clearing price.

Procurement is technology-neutral and focuses on overall system value rather than individual technology cost structures.

5. Will there be an ABSVD opt-out mechanism similar to NESO/LCM arrangements?

Currently, no. We do recognise concerns about differences between suppliers and aggregators and noted that Ofgem is reviewing related policy areas. To help address commercial concerns we have set a relatively high £1,200/MWh ceiling price.

6. What scale of participation is NGED looking for?

- We would like to secure availability of around 300 MW per licence area.
- There is no registration cap and we will consider accepting more than 300 MW if available.
- However, actual dispatch volumes will not exceed 300 MW to maintain network stability.
- If participation exceeds requirements, we may manage dispatch volumes and timings accordingly, and this will be communicated.

7. How will baselines work?

- We use the Elexon Market Facilitator baseline methodology already used in DNO flexibility markets.
- If eligible, Participants can use a self-nominated baseline, including a baseline of zero where appropriate.
- When self-nominating, historical participation in other markets can be excluded from baseline calculations to avoid penalising participants.

8. What metering data is accepted?

- Minute-by-minute metering data
- Half-hourly metering data

Settlement is calculated on a minute-by-minute basis. Where half-hourly data is submitted, the same reading is applied across each minute within that half-hour settlement period, as such, minute-level data may provide more accurate settlement outcomes.

9. How does this interact with other battery market participation?

- Participants delivering into other services can use self-nominated baselines.
- We allow exclusion of previous event data, helping participants maintain an appropriate baseline when switching delivery into this response service.
- We do not impose any exclusivity; the service is stackable.

10. How will prices be determined?

- Pricing will be determined through NGED's normal pay-as-clear market mechanism.
- The £1,200/MWh price is a ceiling, not a fixed payment.
- Participants can submit bids below the ceiling price.
- Market clearing decisions will be made after the trading window closes.
- If participation volumes exceed expectations, NGED will consider the impact on competition and pricing and communicate any decisions transparently.

11. What is NGED's position on ABSVD going forward?

We recognise there are wider industry concerns around ABSVD. We are monitoring developments through industry groups and working with NESO and the Market Facilitator, ABSVD considerations may influence future market design decisions.

12. Can NGED provide more guidance on likely annual event volumes and participant value?

Attendees requested clearer estimates of potential annual revenues and dispatch frequency, this would help investment decisions;

- For the 2026 / 27 winter season, we will dispatch a minimum of 160MWh of Responder. This will be across storm events and additional test events to assess the effectiveness of the service.
- Dispatch volumes will be split across our license areas and across a range of different asset types.
- Dispatch events will be for a minimum duration of 30 minutes up to a maximum of 4 hours or the maximum run time FSPs specify in their trade responses.

Where we have more volume than needed or is safe to instruct, we will select from available assets in line with our well-established dispatch principles, prioritising assets that can deliver the most effective response to the use case;

Priority	Name	Description
1	Network Capability	Network and system frequency integrity requirements must be met, supported by appropriate flexibility services.
2	Customer Security	The ability to meet customer demand and accept customer export under both normal and outage network conditions.
3	Use-case Merit	Where multiple suitable services are available, we will prioritise those that best address the constraint use case
3	Value	Flexibility services will be procured and operated to deliver cost-effective outcomes.
4	Market Resilience	Where multiple suitable services are available at similar costs, dispatch will be shared among providers.

At this time, we expect that household/site demand shifting would deliver the most effective response, providing us with more assurance that additional demand will not be created during the subsequent weather event. However, we will be better informed once we have completed testing and will update and communicate our thinking transparently.

Key Takeaways

- **Guaranteed minimum:** At least one test dispatch per licence area.
- **Expected storm activity:** Approximately 4-10 major storms annually across the network.
- **Target procurement volume:** Up to 300 MW per licence area.
- **Technology-neutral market:** We are particularly interested in EV charging and battery assets.
- **Pricing:** Pay-as-clear auction with a £1,200/MWh ceiling price.
- **Settlement:** Elexon-standardised baseline methodology with support for self-nominated baselines and both minute and half-hourly metering data.
- **ABSVD:** No opt-out mechanism currently, but NGED recognises the issue and is monitoring industry developments.

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